



Policy Name: Electronic Recording of Communications

File Name: 2.3.8

Policy No: 2.3.8

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ELECTRONIC RECORDING OF COMMUNICATIONS

POLICY STATEMENT

It is the aim of the Bay of Plenty District Health Board (BOPDHB) not to allow electronic recording (audio or video) of communications involving staff and / or patients. This includes, but is not limited to, telephone communications and meetings.

EXCLUSIONS

- Clinical consultations where the patient has expressly consented to the recording
- 777 calls

Manual Name: Organisational Policy	Page 1 of 1	NOTE: The electronic version of this document is the most current. Any printed copy cannot be assumed to be the current version.
Section Name: Gen Management	Version No: 3	
Policy Steward: General Counsel	Authorised by: Chief Executive Officer	