



HE RITENGA

TREATY OF WAITANGI PRINCIPLES HEALTH AUDIT FRAMEWORK



BAY OF PLENTY
DISTRICT HEALTH BOARD
HAUORA A TOI

Maori Health Planning and Funding Team

APRIL 2004

DESIGN:

The Mangopare represents strength, health and well being.

The two Manaia represents the balance and unity between Tane and Wahine.

The Kape Rua represents the importance of ensuring the needs of Maori are addressed.

The Main Theme is Waiora, with specific acknowledgement to the cleansing and healing properties of water, and how such properties are a korowai for Maori Health.

Designed by Bay of Plenty Carver and Ta Moko Artist - Jason Porter (Nga Puhi, Ngaiterangi).

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How 'He Ritenga – Treaty of Waitangi Principles: Health Audit Framework' is used

He Ritenga - Treaty of Waitangi Principles: Health Audit Framework has been designed to provide services and organisations with the mechanisms to implement the Treaty of Waitangi, He Korowai Oranga and Whakatataka into the overall governance, planning and delivery of a service and/or organisation.

Complimentary to the development of He Ritenga - Treaty of Waitangi Principles: Health Audit Framework is the development of the Tangata Whenua Determinants of Health Framework¹ by the BOPDHB Maori Health Runangaⁱⁱ.

The Audit Tool sets out the 'Outcome', 'Standard' and the 'Criteria required to achieve this outcome'.

A variety of data gathering techniques can be used to gain the evidence including interviews with key informants, visual inspections and documentation reviews. Evidence of achievement is recorded in the 'How is achievement of this outcome demonstrated?' Attainment Level for each criteria is assessed and recoded.

Attainment Level		Interpretation
CL	Continuous Improvement	Having fully attained the criteria the service can in addition clearly demonstrate a review process including analysis and reporting of findings, evidence of action taken based on those findings, and improvements to service provision and consumer safety, or satisfaction as a result of the review process.
FA	Fully Attained	The service can clearly demonstrate implementation (practice evidence, training, records, visual evidence etc) of the process, systems or structures in order to meet the required outcome of the criterion
PA	Partially Attained	<ol style="list-style-type: none">1. There is evidence of appropriate process (policy/procedure/guidelines etc), systems or structure implantation without the required supporting documentation.2. Or a documented process (policy/ procedure/ guidelines etc), system or structure is evident but the organisation or service is unable to demonstrate implementation where this is required.
UA	Unattained	The organisation or service is unable to demonstrate appropriate processes, systems or structure to meet the required outcome of the criterion.

Risk Assessment

This process identifies the degree of risk to the attainment of Maori Health gain associated with the level of attainment by the service for each criterion. The risk is assessed in relation to the possible impact based on the consequences and likelihood as a result of the criterion not being fully implemented. A risk rating is only assigned when the result for any individual criterion is partially attained (PA) or unattained (UA).

Standard: PARTNERSHIP Working together with Whanau, Hapu and Iwi and Maori communities to develop strategies for Maori health gain and appropriate health and disability services.					
He Korowai Oranga: Pathway 1 Outcome – Development of Whanau, Hapu, Iwi and Maori communities		Attainment Level	Organisation Details:		Sector solutions
SERVICE DELIVERY Fostering Maori community development; Building on Maori models of health; Removing barriers			Completed by:	Date:	
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions
Business/Operational Plan/Service Plan/ Proposal reflects a commitment to providing capacity for Maori self-determination and greater control by Maori through: <ul style="list-style-type: none"> ▪ Determining how and what services will be provided for Maori ▪ Improving access for Maori to mainstream services ▪ Ensuring accessible and appropriate services to Maori • Addressing infrastructure, financial, cultural, geographical, social barriers that impede access by Maori • Address staff orientation, patient/ whanau orientation to the service/ department/ unit Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED:		
		FA			
		PA			
UA	By when:	By whom:			

Standard: PARTNERSHIP Working together with Whanau, Hapu and Iwi and Maori communities to develop strategies for Maori health gain and appropriate health and disability services.					
He Korowai Oranga: Pathway 1 Outcome – Development of Whanau, Hapu, Iwi and Maori communities		Attainment Level	Organisation Details:		Sector solutions
SERVICE DELIVERY Fostering Maori community development; Building on Maori models of health; Removing barriers CONTINUED			Completed by: _____ Date: _____		
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓		Risk: Does the attainment level impact on Maori health gain?	Example Sector Solutions
Evidence the Plan for the organisation/ service/ team ensures that the service is provided in a setting that is culturally appropriate and accessible. Including but not limited to: <ul style="list-style-type: none"> • Outreach services • Community and/or Marae based services Evaluation method(s) used:			✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg	
		CI		ACTION REQUIRED:	
		FA			
		PA			
		UA			
Evidence the Plan for the organisation/service/ team reflects the ability to recognise whanau hapu iwi structure and networks and integrate whanau ora approaches into the: <ul style="list-style-type: none"> • Workplace • Service Delivery • Patient/ Client Daily Cares • Patient/ whanau meetings • Recruitment Procedures • Project Work Evaluation method(s) used:				Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg	
		CI		ACTION REQUIRED:	
		FA			
		PA			
		UA			

Standard: PARTNERSHIP Working together with Whanau, Hapu and Iwi and Maori communities to develop strategies for Maori health gain and appropriate health and disability services.					
He Korowai Oranga: Pathway 1 Outcome – Development of Whanau, Hapu, Iwi and Maori communities		Attainment Level	Organisation Details:		Sector solutions
SERVICE DELIVERY Fostering Maori community development; Building on Maori models of health; Removing barriers CONTINUED			Completed by:	Date:	
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions
Evidence the organisation/ service/ team provides or is developing capacity for a 'by Maori for Maori' service. Including but not limited to: <ul style="list-style-type: none"> • Incorporates Maori values and philosophies of health into the mission, vision, business plan, quality improvement plan, and the quality assurance plan of the organisation/ service/ team • Managed by Maori and has predominately Maori staff • Targets service to Maori but not exclusively for Maori • All non-Maori staff have attended cultural safety training within the last 2years • All non-Maori clinical staff receives cultural supervision at a minimum of once a fortnight • All non-Maori non-clinical staff receives cultural supervision at a minimum of once per month Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED:		
		FA			
		PA			
		UA	By when: By whom:		

Standard: PARTNERSHIP Working together with Whanau, Hapu and Iwi and Maori communities to develop strategies for Maori health gain and appropriate health and disability services.					
He Korowai Oranga: Pathway 1 Outcome – Development of Whanau, Hapu, Iwi and Maori communities		Attainment Level	Organisation Details:	Sector solutions	
SERVICE DELIVERY Fostering Maori community development; Building on Maori models of health; Removing barriers CONTINUED			Completed by:		Date:
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?	Example Sector Solutions	
Evidence of a Kaupapa Maori service that: <ul style="list-style-type: none"> • Incorporates Maori values and philosophies of health into the mission, vision, business plan, quality improvement plan, and the quality assurance plan of the organisation/ service/ team • Managed by Maori and has predominately Maori staff • Targets service to Maori but not exclusively for Maori • All non-Maori staff have attended cultural safety training within the last 2 years • All non-Maori clinical staff receives cultural supervision at a minimum of once a fortnight • All non-Maori non-clinical staff receives cultural supervision at a minimum of once per month Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI			By when: _____ By whom: _____
		FA			
		PA			
		UA			

Standard: PARTNERSHIP Working together with Whanau, Hapu and Iwi and Maori communities to develop strategies for Maori health gain and appropriate health and disability services.

<p>He Korowai Oranga: Pathway 1 Outcome – Development of Whanau, Hapu, Iwi and Maori communities</p> <p>SERVICE DELIVERY Fostering Maori community development; Building on Maori models of health; Removing barriers</p> <p style="text-align: right;">CONTINUED</p>	Attainment Level	<p>Organisation Details:</p> <p>Completed by: _____ Date: _____</p>	<p>Sector solutions</p>
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The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?	Example Sector Solutions	
<p>Evidence of Maori Health gain initiatives in your service/ organisation/ unit/ team that:</p> <ul style="list-style-type: none"> • Has been developed in collaboration/ consultation with the appropriate Maori stakeholder(s) in the organisation • Will be evaluated in collaboration/ consultation with the appropriate Maori stakeholder(s) • Incorporates Maori values and philosophies of health into the mission, vision, business plan, and quality improvement and quality assurance of the service • All non-Maori clinical staff receives cultural supervision at a minimum of once a fortnight • All non-Maori non-clinical staff receives cultural supervision at a minimum of once per month • Enable Maori to identify and provide for their own needs • Ensures accessible and appropriate services to Maori • Foster and supports Maori provider and workforce development <p>Evaluation method(s) used:</p>		↓	<p>Risk- <input type="checkbox"/>Critical <input type="checkbox"/>High <input type="checkbox"/>Moderate <input type="checkbox"/>Low <input type="checkbox"/>Neg</p>		
		✓	<p>ACTION REQUIRED</p>		
		CI			
		FA			
PA					
UA			<p>By when: _____ By whom: _____</p>		

Standard: PARTNERSHIP Working together with Whanau, Hapu and Iwi and Maori communities to develop strategies for Maori health gain and appropriate health and disability services.					
He Korowai Oranga: Pathway 1 Outcome – Development of Whanau, Hapu, Iwi and Maori communities		Attainment Level		Organisation Details:	Sector solutions
SERVICE DELIVERY Fostering Maori community development; Building on Maori models of health; Removing barriers		CONTINUED		Completed by:	Date:
Evidence service plans reflect existing partnerships with: <ul style="list-style-type: none"> • Maori Health Providers • Local Iwi • Local Maori communities • Maori organisations, local, regional and national • Maori staff within mainstream • Key Maori Stakeholders Evaluation method(s) used:			✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg	
		CI		ACTION REQUIRED:	
		FA			
		PA			
		UA			
Evidence within the existing relationships identified above as formally documented as a: <ul style="list-style-type: none"> • MOU • JV • Sub-contract • Service Level • Secondment • Informal Evaluation method(s) used:				Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg	
		CI		ACTION REQUIRED	
		FA			
		PA			
		UA			

Standard: PROTECTION Ensuring Maori enjoy at least the same level of health as non-Maori and safeguarding Maori cultural concepts, values and practices.					
He Korowai Oranga: Pathway 1 Outcome – Development of Whanau, Hapu, Iwi and Maori communities		Attainment Level	Organisation Details:		Sector solutions
SERVICE DELIVERY Fostering Maori community development; Building on Maori models of health; Removing barriers			Completed by:	Date:	
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions
Evidence that existing systems & procedures have the capacity and capability to monitor and evaluate mainstream responsiveness to Maori.			Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED		
		FA			
		PA			
		UA			
Evaluation method(s) used:			By when:	By whom:	

Standard: PROTECTION Ensuring Maori enjoy at least the same level of health as non-Maori and safeguarding Maori cultural concepts, values and practices.						
He Korowai Oranga: Pathway 1 Outcome – Development of Whanau, Hapu, Iwi and Maori communities		Attainment Level	Organisation Details:		Sector solutions	
SERVICE DELIVERY Fostering Maori community development; Building on Maori models of health; Removing barriers CONTINUED			Completed by:	Date:		
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions	
Evidence within clinical settings of culturally appropriate practice that acknowledges Maori philosophies, Maori models and whanau hapu and iwi are involved in all aspects of care across the continuum. This includes but not limited to: <ul style="list-style-type: none"> • Admissions • Referrals (Internal/External) • Informed Consent • Assessment and Treatment • Patient/ Whanau consultation Education • Patient/ Whanau orientation • Discharge Planning / Re-admission Procedures • Health Promotion Evaluation method(s) used		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg			
		CI				
		FA				
		PA				
		UA		By when: By whom:		
Evidence of a culturally appropriate practice and strategies that acknowledge Maori philosophies of health and well being in service delivery for: <ul style="list-style-type: none"> • Staff orientation • Staff training opportunities • Staff professional development • Sharing and exchanging of information Evaluation method(s) used:			Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg			
		CI		ACTION REQUIRED		
		FA				
		PA				
		UA		By when: By whom:		

Standard: PARTNERSHIP Working together with Whanau, Hapu and Iwi and Maori communities to develop strategies for Maori health gain and appropriate health and disability services.					
He Korowai Oranga: Pathway 2 Outcome - Maori participation in the Health and Disability Sector		Attainment Level	Organisation Details:		Sector solutions
GOVERNANCE – Increasing Maori participation in decision-making at a governance level.			Completed by: P. Tangitu & A. Dobbs Date: Nov 03		
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions
Evidence of the Treaty of Waitangi principles and Crown Principles of Partnership, Participation and Protection in the organisation/ service/ team's governing processes including: <ul style="list-style-type: none"> District Health Board strategic plan / statement of intent Key accountability documents Composition of board and associated statutory committees Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED:		
		FA			
		PA			
		UA	By when:	By whom:	
Evidence of a Treaty health based relationship exists at a governance/ senior management level with designated resources to support this role for Maori. <ul style="list-style-type: none"> Maori participation reflected within organisational structures at all levels Level of expenditure targeted to Maori health services Evaluation method(s) used:			Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED:		
		FA			
		PA			
		UA	By when:	By whom:	

Standard: PARTNERSHIP Working together with Whanau, Hapu and Iwi and Maori communities to develop strategies for Maori health gain and appropriate health and disability services.				
He Korowai Oranga: Pathway 2 Outcome - Maori participation in the Health and Disability Sector GOVERNANCE – Increasing Maori participation in decision-making at a governance level. CONTINUED		Attainment Level	Organisation Details: Completed by: _____ Date: _____	Sector solutions
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓ <input checked="" type="checkbox"/>	Risk: Does the attainment level impact on Maori health gain? Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg	Example Sector Solutions
Maori philosophies and values of health are reflected in the organisation/ service/ team's Vision, Mission, Values and Strategic Plan: <ul style="list-style-type: none"> • Involvement of Maori in developing vision, mission, values and strategic plan • Involvement of Maori in approval and authorization processes at a governance level Evaluation method(s) used		CI FA PA UA	ACTION REQUIRED By when: _____ By whom: _____	

Standard: PARTICIPATION Involving Maori at all levels of the organisation in planning, development and delivery of health and disability services.					
He Korowai Oranga: Pathway 2 Outcome - Maori participation in the Health and Disability Sector GOVERNANCE – Increasing Maori participation in decision-making at a governance level.		Attainment Level	Organisation Details: Completed by: _____ Date: _____		Sector solutions
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?		↓	Risk: Does the attainment level impact on Maori health gain? Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg	Example Sector Solutions
In terms of a Treaty health based relationship at a governance level Maori representation: <ul style="list-style-type: none"> • Reflect the unique relationship between the crown and iwi. • Mandated by Iwi • Shows competencies and experience to fulfil governance functions, roles and responsibilities Evaluation method(s) used:		CI	ACTION REQUIRED By when: _____ By whom: _____		
		FA			
		PA			
		UA			
Composition of Board/committees/ project groups is reflective of the population size and the health needs of Maori: <ul style="list-style-type: none"> • Include mechanisms to access appropriate Maori/cultural experience and expertise Evaluation method(s) used:		CI	ACTION REQUIRED By when: _____ By whom: _____		
		FA			
		PA			
		UA			

Standard: PROTECTION Ensuring Maori enjoy at least the same level of health as non-Maori and safeguarding Maori cultural concepts, values and practices.					
He Korowai Oranga: Pathway 2 Outcome - Maori participation in the Health and Disability Sector		Attainment Level	Organisation Details:		Sector solutions
GOVERNANCE – Increasing Maori participation in decision-making at a governance level.			Completed by: P. Tangitu & A. Dobbs Date: Nov 03		
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions
Evidence of the Tangata Whenua Determinants of Health and Maori models of health and wellbeing at the governance level <ul style="list-style-type: none"> • Mana Atua - spiritual • Mana Tipuna - ancestral • Mana Whenua - land/environment • Mana Tangata - family/people Evaluation method(s) used:			✓ Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED		
		FA			
		PA			
		UA			

Standard: PARTICIPATION Involving Maori at all levels of the organisation in planning, development and delivery of health and disability services.						
He Korowai Oranga: Pathway 2 Outcome - Maori participation in the Health and Disability Sector		Attainment Level	Organisation Details:		Sector solutions	
WORKFORCE DEVELOPMENT – Developing the Maori health & disability workforce.			Completed by:	Date:		
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions	
Evidence the organisation/ service/ team collects data on the Maori workforce within the organisation/ service/ team workforce i.e.: <ul style="list-style-type: none"> • Number of Maori employed • Area of employment • Role • Full Time Equivalent (FTE) Evaluation method(s) used:			✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg ACTION REQUIRED By when: _____ By whom: _____		
		CI				
		FA				
		PA				
		UA				
Evidence that at least 50% of staff in your organisation/ service/ department/ unit have attended Treaty of Waitangi Training and/or Cultural Awareness Sessions in the last 2years. Evaluation method(s) used:		CI		Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg ACTION REQUIRED: By when: _____ By whom: _____		
		FA				
		PA				
		UA				

Standard: PARTICIPATION Involving Maori at all levels of the organisation in planning, development and delivery of health and disability services.					
He Korowai Oranga: Pathway 2 Outcome - Maori participation in the Health and Disability Sector		Attainment Level	Organisation Details:	Sector solutions	
WORKFORCE DEVELOPMENT – Developing the Maori health & disability workforce.			Completed by:	Date:	
CONTINUED					
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?	Example Sector Solutions	
Evidence of a documented plan for the recruitment/ advancement and retention of Maori staff: <ul style="list-style-type: none"> Identify training needs and associated timeframes to achieve this Appraisal system Actively recruiting qualified Maori staff that reflect the population Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI			ACTION REQUIRED
		FA			
		PA			
		UA			By when: By whom:
Evidence that staff core competency includes (but not limited to): <ul style="list-style-type: none"> Treaty of Waitangi training Cultural Awareness Sessions Management of Maori Information Evaluation method(s) used:		CI	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		FA			ACTION REQUIRED
		PA			
		UA			By when: By whom:

Standard: PARTNERSHIP Working together with Whanau, Hapu and Iwi and Maori communities to develop strategies for Maori health gain and appropriate health and disability services.

<p>He Korowai Oranga: Pathway 3 Outcome - Effective Health and Disability Services</p> <p>PLANNING – Addressing health inequalities; Improving Maori health information; Improving mainstream responsiveness; Providing higher quality services</p>	<p>Attainment Level</p>	<p>Organisation Details:</p> <p>Completed by: _____ Date: _____</p>	<p>Sector solutions</p>
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<p>The criteria required to achieve this outcome include the organisation ensuring:</p>	<p>How is achievement of this outcome demonstrated?</p>	<p>↓</p>	<p>Risk: Does the attainment level impact on Maori health gain?</p>	<p>Example Sector Solutions</p>
<p>Evidence of the Treaty of Waitangi and Crown Principles of Partnership, Participation and Protection are reflected in the organisation / service / team's planning processes.</p> <p>Evaluation method(s) used:</p>		<p>↓</p>	<p>✓</p>	<p>Risk- <input type="checkbox"/>Critical <input type="checkbox"/>High <input type="checkbox"/>Moderate <input type="checkbox"/>Low <input type="checkbox"/>Neg</p>
		<p>CI</p>		<p>ACTION REQUIRED</p> <p>By when: _____ By whom: _____</p>
		<p>FA</p>		
		<p>PA</p>		
		<p>UA</p>		

Standard: PARTICIPATION Involving Maori at all levels of the organisation in planning, development and delivery of health and disability services.				
He Korowai Oranga: Pathway 3 Outcome - Effective Health and Disability Services PLANNING – Addressing health inequalities; Improving Maori health information; Improving mainstream responsiveness; Providing higher quality services		Attainment Level	Organisation Details: Completed by: _____ Date: _____	Sector solutions
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓ <input checked="" type="checkbox"/>	Risk: Does the attainment level impact on Maori health gain? Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg	Example Sector Solutions
Evidence of consultation with key Maori stakeholders in the development of the Business/Operational Plan. (Refer to guidance outlined under Consultation Plan) Evaluation method(s) used:		CI	ACTION REQUIRED By when: _____ By whom: _____	
		FA		
		PA		
		UA		
		UA		
Evidence of a Consultation Plan and participation by key Maori stakeholders that: <ul style="list-style-type: none"> • Reflect <i>knowledge</i> of local Maori community • Identify the Iwi within the service's coverage area • Reflect <i>knowledge</i> of Iwi boundaries and Hapu affiliations • Include a review process of the plan • Incorporate feedback from the consultation process into the plan Evaluation method(s) used:		<input checked="" type="checkbox"/>	ACTION REQUIRED By when: _____ By whom: _____	
		CI		
		FA		
		PA		
		UA		

Standard: PARTICIPATION Involving Maori at all levels of the organisation in planning, development and delivery of health and disability services.					
He Korowai Oranga: Pathway 3 Outcome - Effective Health and Disability Services PLANNING – Addressing health inequalities; Improving Maori health information; Improving mainstream responsiveness; Providing higher quality services CONTINUED		Attainment Level	Organisation Details: Completed by: _____ Date: _____	Sector solutions	
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?	Example Sector Solutions	
Reflect knowledge of Maori protocol / kawa/ processes, when undertaking consultation processes: <ul style="list-style-type: none"> • Access appropriate Maori/cultural expertise Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg ACTION REQUIRED:		
		CI			By when: _____ By whom: _____
		FA			
		PA			
		UA			
Evidence of participation by Maori in: <ul style="list-style-type: none"> • Needs Assessment • Planning • Prioritisation • Resource Allocation • Monitoring/audit services • Evaluation of services Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg ACTION REQUIRED		
		CI			By when: _____ By whom: _____
		FA			
		PA			
		UA			

Standard: PARTICIPATION Involving Maori at all levels of the organisation in planning, development and delivery of health and disability services.					
He Korowai Oranga: Pathway 3 Outcome - Effective Health and Disability Services		Attainment Level	Organisation Details:		Sector solutions
PLANNING – Addressing health inequalities; Improving Maori health information; Improving mainstream responsiveness; Providing higher quality services CONTINUED			Completed by:	Date:	
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions
Evidence of appropriate representation of key Maori stakeholders at all levels of planning.			Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED		
		FA			
		PA			
		UA			
Evaluation method(s) used:					

Standard: PROTECTION Ensuring Maori enjoy at least the same level of health as non-Maori and safeguarding Maori cultural concepts, values and practices.					
He Korowai Oranga: Pathway 3 Outcome - Effective Health and Disability Services		Attainment Level	Organisation Details:		Sector solutions
PLANNING – Addressing health inequalities; Improving Maori health information; Improving mainstream responsiveness; Providing higher quality services			Completed by:	Date:	
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions
Evidence of the Tangata Whenua Determinants of Health and well being at all planning levels: <ul style="list-style-type: none"> • Mana Atua - spiritual • Mana Tipuna - ancestral • Mana Whenua - land/environment • Mana Tangata - family/people • Planning and funding decisions are assess against the tangata determinants of health and health inequalities frameworks. Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED		
		FA			
		PA			
		UA	By when:	By whom:	
The Business/Operational Plan: <ul style="list-style-type: none"> • Aligns to He Korowai Oranga • Bay Of Plenty District Health Board Maori Health Plan Evaluation method(s) used:			Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED		
		FA			
		PA			
		UA	By when:	By whom:	

Standard: PROTECTION Ensuring Maori enjoy at least the same level of health as non-Maori and safeguarding Maori cultural concepts, values and practices.

<p>He Korowai Oranga: Pathway 3 Outcome - Effective Health and Disability Services</p> <p>PLANNING – Addressing health inequalities; Improving Maori health information; Improving mainstream responsiveness; Providing higher quality services</p> <p style="text-align: right;">CONTINUED</p>	Attainment Level	<p>Organisation Details:</p> <p>Completed by: _____ Date: _____</p>	<p>Sector solutions</p>
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The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?	Example Sector Solutions
<p>Evidence in the Business/ Operational/ Service/ Plan to:</p> <ul style="list-style-type: none"> • Reduce health inequalities for Maori and show how they plan to do this • Identify Maori health priority areas for action • Provide evidence of Needs Assessment • Identify how these Maori Health Priorities will be addressed over time • Identify Key Performance Measures to: <ul style="list-style-type: none"> – Monitor and evaluate progress to achieve improved Maori health outcomes – Ensure issues identified in the evaluation contribute to future planning, design / re-design processes <p>Evaluation method(s) used:</p>		↓	✓	
		CI	<p>Risk- <input type="checkbox"/>Critical <input type="checkbox"/>High <input type="checkbox"/>Moderate <input type="checkbox"/>Low <input type="checkbox"/>Neg</p> <p>ACTION REQUIRED</p>	
		FA		
		PA		
		UA		
			<p>By when: _____ By whom: _____</p>	

Standard: PROTECTION Ensuring Maori enjoy at least the same level of health as non-Maori and safeguarding Maori cultural concepts, values and practices.				
He Korowai Oranga: Pathway 3 Outcome - Effective Health and Disability Services PLANNING – Addressing health inequalities; Improving Maori health information; Improving mainstream responsiveness; Providing higher quality services CONTINUED		Attainment Level	Organisation Details: Completed by: _____ Date: _____	Sector solutions
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level on Maori health gain?	Example Sector Solutions
All information is sourced in accordance with Intellectual Property Rights. The protection of Maori health data is acknowledged with: <ul style="list-style-type: none"> Evidence that the method used to collect, collate and store information on Maori health is culturally acceptable Evidence that the process used to implement evidence-based research is conducted following consultation with key Maori stakeholders Evidence of the establishment of sustainable information systems to ensure the consistent and accurate collection and collation of ethnicity data Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg	
		CI	ACTION REQUIRED	
		FA		
		PA		
		UA		

Standard: PARTICIPATION Involving Maori at all levels of the organisation in planning, development and delivery of health and disability services.					
He Korowai Oranga: Pathway 4 Outcome – Working across sectors INTERSECTORAL INITIATIVES		Attainment Level	Organisation Details:		Sector solutions
			Completed by: _____ Date: _____		
The criteria required to achieve this outcome include the organisation ensuring:	How is achievement of this outcome demonstrated?	↓	Risk: Does the attainment level impact on Maori health gain?		Example Sector Solutions
Business / operational plan reflects intersectoral initiatives that focus on the broader determinants of health. This includes but is not limited to: <ul style="list-style-type: none"> • Formal arrangement with <ul style="list-style-type: none"> - Territorial Local Authority - Education - Housing - Social development - employment • Joint venture initiatives with intersectoral agencies • regular intersectoral planning forums Evaluation method(s) used:		✓	Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED		
		FA	By when: _____ By whom: _____		
		PA			
		UA			
Evidence of support and intersectoral initiatives at your level, which positively contribute to He Korowai Oranga and Whanau Ora. This includes but is not limited to: <ul style="list-style-type: none"> • Effective provider /service linkages • Greater service co-ordination • Minimizing service duplication and fragmentation Evaluation method(s) used:			Risk- <input type="checkbox"/> Critical <input type="checkbox"/> High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input type="checkbox"/> Neg		
		CI	ACTION REQUIRED		
		FA	By when: _____ By whom: _____		
		PA			
		UA			

Endnote

ⁱ The Tangata Whenua Determinants of Health Framework;

- Provides broad guidelines based on agreed hapu, iwi identified values and principles that will assist in achieving the shared vision for Toiora (health and well being).
- Stands separately from the He Ritenga - Treaty of Waitangi Principles: Health Audit Framework Tool, acknowledging that both must interface and operate in a complimentary way.
- Developed by the BOPDHB Maori Health Runanga in the role of kaitiaki/ stewardship who have the intellectual property for the development of the Tangata Whenua Determinants of Health Framework, on behalf of the Iwi.

ⁱⁱ M ori Health R nanga is

- An established Treaty-based partnership with the Bay of Plenty District Health Board and made up of 18 mandated Iwi representatives.
- Provides strategic leadership, direction and advice to the Bay of Plenty District Health Board on Maori Health at a governance level;
- The principle vehicle through which the Bay of Plenty District Health Board consults with whanau, hapu and Iwi.