

 <p>BAY OF PLENTY DISTRICT HEALTH BOARD HAUORA A TOI</p>	<p>Policy Name: MAORI CULTURAL SAFETY</p> <p>File Name: 1.4.4 Maori Cultural Safety Policy</p>	<p>Policy No: 1.4.4</p> <p>Issue Date: May 2008</p> <p>Review Date: May 2011</p>
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MAORI CULTURAL SAFETY

POLICY

It is Bay of Plenty District Health Board’s policy that patients/clients who identify as Maori have their health and disability needs met in a manner that respects and acknowledges their individual values and beliefs.

The Bay of Plenty District Health Board recognises and has a commitment to the Treaty of Waitangi and Crown principles of partnership, participation, protection and equity, He Pou Oranga Tangata Whenua framework as endorsed by Te Runanga Hauora Maori o Te Moana a Toi (the Runanga).

PURPOSE

- To assist staff in understanding the meaning of the Treaty of Waitangi and its significance in relation to Maori Health.
- To ensure policies and services are consistent with the Treaty of Waitangi principles.
- To have engaged in consultation with whanau, hapu, Iwi and Maori health providers in the interests of defining a Tangata Whenua view of Toiora (health and wellbeing) that can be applied to inform future health strategy for Maori in the Te Moana a Toi.
- To provide health services that are culturally appropriate and delivered in a culturally safe manner.
- To improve and advance Maori Health status and outcomes, and to achieve Maori Health gain by reducing health inequalities for Maori in a way that is consistent with national priorities and Maori aspirations (refer ‘He Korowai Oranga – The Maori Health Strategy’, Ministry of Health, 2002)


DEFINITIONS

Cultural Safety	Freedom from preventable harm to an individual’s cultural identity, values and beliefs
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EXCLUSIONS

There are no exclusions

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STANDARDS TO BE MET

Partnership

1. The Bay of Plenty District Health Board will acknowledge and provide support for the vision and objectives of the Board to meet their obligations as a Crown agent to Iwi and Maori communities.
2. The Bay of Plenty District Health Board will establish and build meaningful relationships with Tangata Whenua, Maori Communities, Iwi Authorities, Iwi and Maori Health Providers and others through its Memorandum of Understanding with the Bay of Plenty Maori Health Runanga.

Participation

1. The Bay of Plenty District Health Board will ensure Maori participation in decision-making and consultation in planning and prioritisation at all levels including Board level.
2. The BOPDHB and Te Runanga Hauora Maori o Te Moana a Toi through He Pou Oranga Tangata Whenua have engaged in consultation with whanau, hapu, Iwi and Maori health providers in the interests of defining a Tangata Whenua view of Toiora (health and wellbeing) that can be applied to inform future health strategy for Maori in the Te Moana a Toi.
3. The organisation's provider operations will ensure the participation of Mai i Nga Kuri a Whareki Tihirau, Irakewa Whakatane Maori Health Services in all strategic planning, analysis, service development and monitoring.
4. Services and teams will establish and resource initiatives to build Maori capacity throughout and within Bay of Plenty District Health Board.
5. The organisation will develop and implement policies and protocols that support and facilitate Maori Health development and, where appropriate, have separate Maori policies relevant to the advancement of Maori Health.

Protection

1. All Bay of Plenty District Health Board services and staff will be responsive to the cultural needs and preferences of Maori patients/clients. The appropriate kawa and/or tikanga surrounding specific practices will be acknowledged, preserved, promoted and safe-guarded as outlined in protocols related to this policy
2. Appropriate support services will be available to both Maori patients/clients and their whanau and Maori staff.
3. The organisation will ensure ongoing education and training programmes are available for all employees (including contractors) on the Treaty of Waitangi and Cultural Safety, and recognise these as core competencies.
4. The organisation will support and promote Maori workforce development by incorporating into its human resource planning, programmes, policies and

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protocols a strategy that enables recruitment, retention and progression of Maori within the staffing matrix.

5. Maori intellectual, cultural and spiritual property rights will be protected and not used without consent.
6. The Bay of Plenty District Health Board will be guided by the Te Runanga Hauora Maori o Te Moana a Toi on significant events, hui, ceremonies or other of significance to iwi, as to how representatives of the Board/organisation will participate.

Equity


1. All Bay of Plenty District Health Board strategic, annual and service plans provide ways and means by which Maori health gain objectives will be achieved.
2. The organisation will establish and implement an evaluation and monitoring process that audits organisational compliance and responsiveness to Maori Health gain.
3. The organisation will establish mechanisms of obtaining feedback from Iwi and Maori communities to measure and improve service delivery.
4. The Bay of Plenty District Health Board is committed to purchasing 'By Maori for Maori' services within the terms of its purchasing prioritisation criteria.
5. The Bay of Plenty District Health Board will actively work to develop improved access and choice of services for Maori through Maori provider development and capability.
6. From the implementation of this policy, all contracts negotiated or re-negotiated for healthcare provision must include Bay of Plenty District Health Board's statement of its position on the Treaty of Waitangi and Maori Health and require the provider to specify how it intends to contribute to 'Maori Health Gain' by reducing health inequalities for Maori.

REFERENCE DOCUMENTS / ASSOCIATED FORMS

KAWA/TIKANGA

- BOPDHB Linen Management
- BOPDHB Policy 1.6.2 Blessing of Room
- BOPDHB policies & protocols Infection Control
- BOPDHB Policy 1.5.1 Interpreters+
- BOPDHB Policy 3.2.2 Gift, Sponsorship & Koha
- BOPDHB Policy 5.3.9 Body Parts/Tissues/Substances
- BOPDHB Policy 6.6.1 Death of a Patient/Client Policy
- BOPDHB He Pou Oranga Tangata Whenua Framework

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